

Fife International Community Support Service Project

Fife Migrants Forum has evolved through a number of people from the diverse ethnic community in Fife coming together with the goal of helping each other and other members of the community integrate into Fife and Scottish society. We have a shared vision of how this can be achieved; our motto could read 'Integration through Volunteering'.

The vision of our project is for volunteers from the diverse range of ethnic communities in Fife and volunteers from the mainstream Fife community, coming together and pooling their talents to help those from the ethnic minority community who are less fortunate and need help and advice.

Fife Migrants Forum do not believe in working with ethnic minority communities in isolation from each other, we take great pride in our 'United Nations' of volunteers and how we work together with a common purpose. We believe most individuals face common problems, regardless of ethnicity and most problems can be solved with relatively little resources before serious intervention is required

The more complex problems we refer to our partners whom we work with to achieve successful outcomes. We have built a good working relationship with Fife Council, Fife NHS, the Police and Colleges. We are part of FORT (Fife online referral tracking system).

We provide through Citizens Advice and Rights Fife and Fife Law Centre, help and advice through dedicated surgeries for the ethnic minority individuals in this office.

Tel **01592 642927**

Email fifemigrantsforum@hotmail.co.uk www.fifemigrantsforum.org.uk

HOW CAN WE HELP?

Enabling access to existing services:

- We act as the first point of contact for clients who are difficult to engage and who find it difficult to access services
- We will assess the client's problem and will help them identify the most suitable service / services
- We will help client access the service by making a referral
- We will help the client overcome additional barriers (language and communication, lack of confidence, transport) in accessing services by accompanying them to the appointment.

Providing specialist support

Where there is no mainstream service available to help an ethnic minority client with their particular issue, or the client doesn't meet the service eligibility criteria or has 'No Recourse to Public Funds (NRPF)' – Fife Migrants Forum will provide direct support to an individual, offering the following:

- Peer support
- Emotional and practical support
- One to one support, coaching and information on all aspects of personal development, employment, education and training
- Access to welfare rights, housing, employability, health and asylum advice
- Access to legal advice
- · Opportunities for networking.

Creating volunteering opportunities

We provide an excellent opportunity for integration through volunteering, for individuals from all different ethnic minority backgrounds and the mainstream community by capacity building and offering them the following opportunities:

- Professional training
- Experience of supporting clients who face barriers in accessing services
- · Experience of working in a multicultural team
- To become a part of fast developing successful initiative
- To work within the network of professionals from different sectors
- To develop excellent communication skills in both languages (English and mother tongue)
- Job reference for any future employment applications
- Coaching and mentoring from more experienced colleagues and the network of professionals
- To gain proven track record of voluntary work
- · Recognition for being a part of the organisation recognised locally, nationally and internationally
- · Opportunity for further personal development.















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